

Nationwide Virtual Site Inspection Offline Video Call User Guide

1. Property Owner Receives Email

The Property Owner will receive an email with directions for joining a video call. To join a call from an email invite, the user must either click on the first link to start the online video call session or click on the second link to start an offline inspection. When the user clicks on either link, it will redirect the user to the correct browser.

To continue offline video calls, internet access is required to load the initial page. Once the initial page is loaded, users can continue without an internet connection to conduct offline inspections.



noreply@virtualseiteinspections.com via sendgrid.net
to me ▾

5:41PM (47 minutes ago)



Hi Test Contact ,

NationwideVSI has sent you a link to start your virtual site inspection session

Please click the link below to join the video call.

<https://testverify.virtualseiteinspections.com/joincall/2569298e>

During the review of the offline inspection, if any challenges arise while verifying the data, please click on the below link provided to revalidate and resubmit the information once the inspector is available to connect with you.

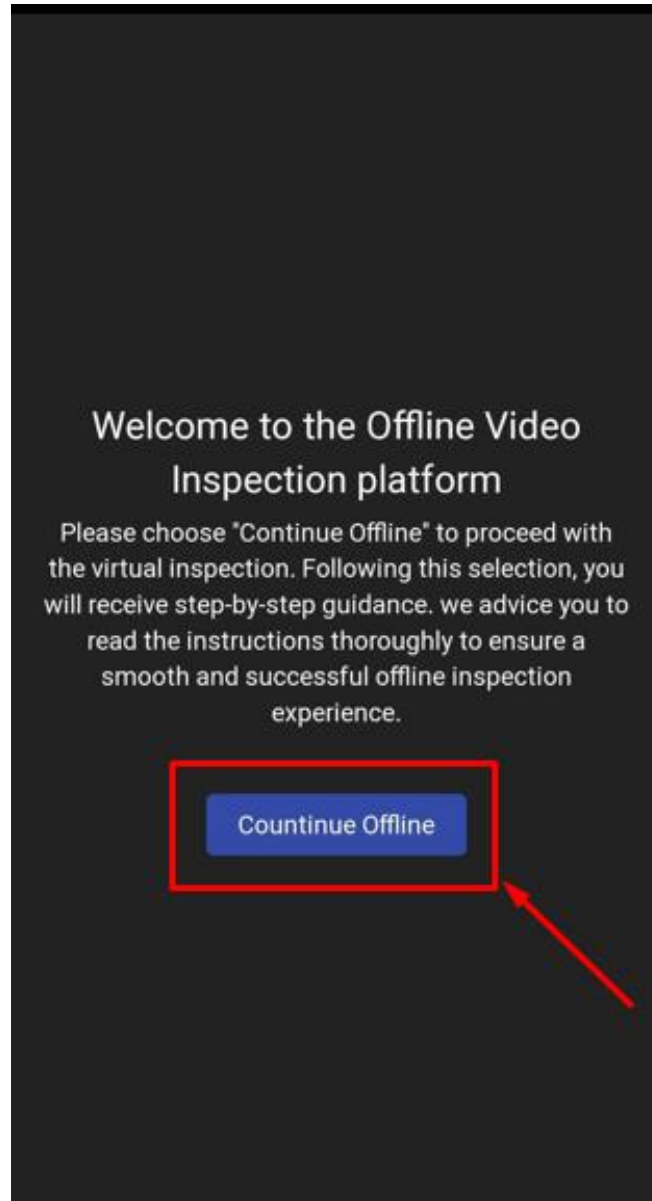
<https://testverify.virtualseiteinspections.com/offlineinspection/2569298e>



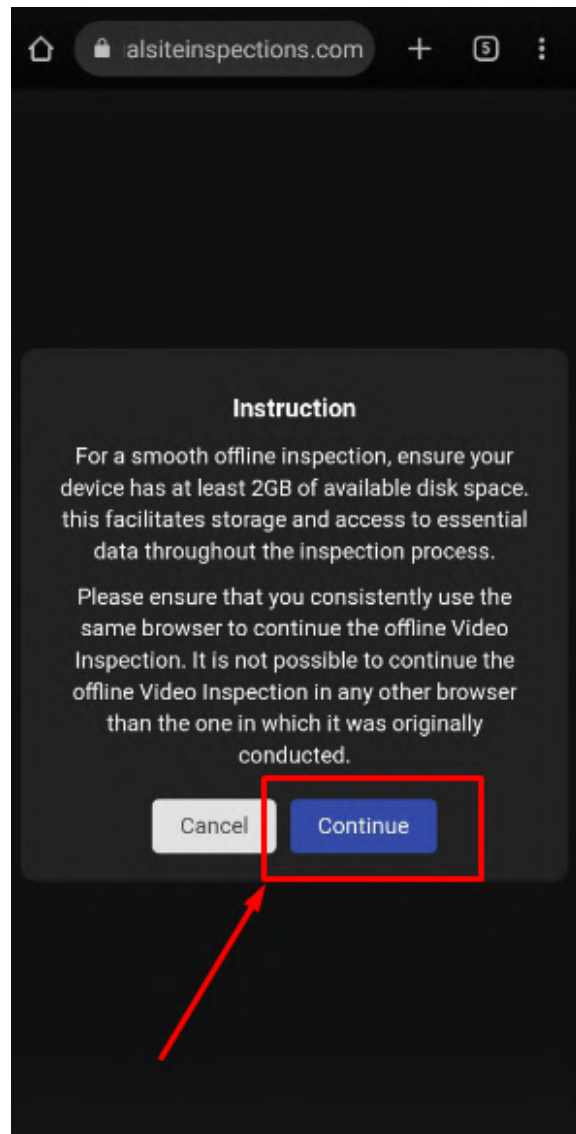
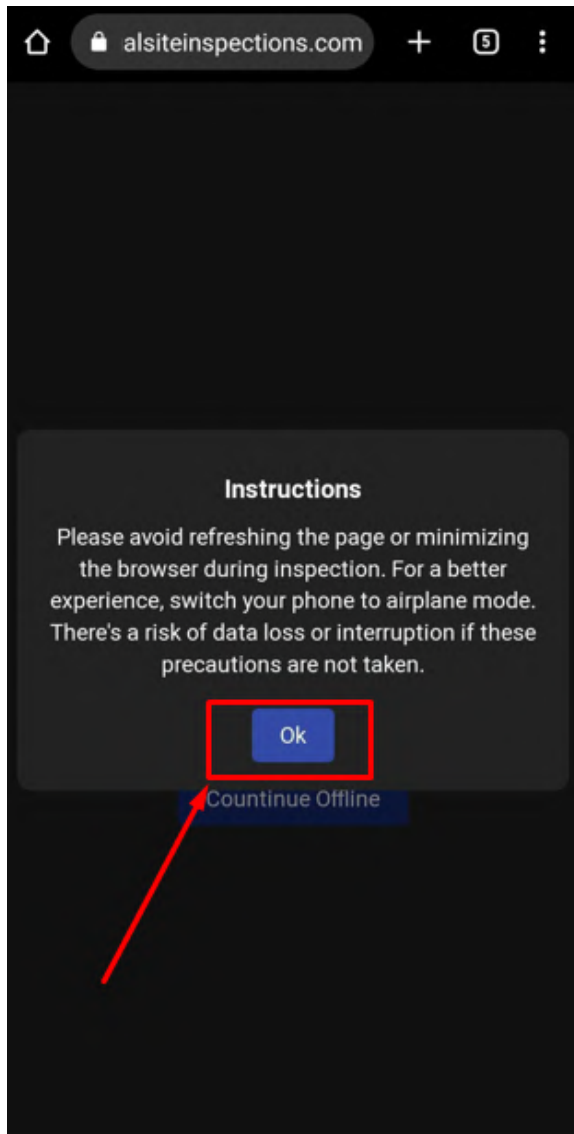
Note:

1. To initiate offline inspection, internet access is required when you click on the offline link. However, once the initial page is loaded, users can continue with offline inspection without requiring an internet connection.
2. Please avoid refreshing the page or minimizing the browser during the inspection. For a better experience, switch your phone to airplane mode. There is a risk of data loss or interruption if these precautions are not taken.
3. For iPhone users, we recommend using the Safari browser only.
4. Please ensure that you consistently use the same browser to continue the offline Video Inspection. It is not allowed to continue the offline Video Inspection in any other browser than the one in which it was originally conducted.

After clicking the link provided, users will be directed to the "Welcome to the Offline Video Inspection Screen" page. On this page, users must click the "Continue Offline" button, which will then allow the user to begin the inspection process.

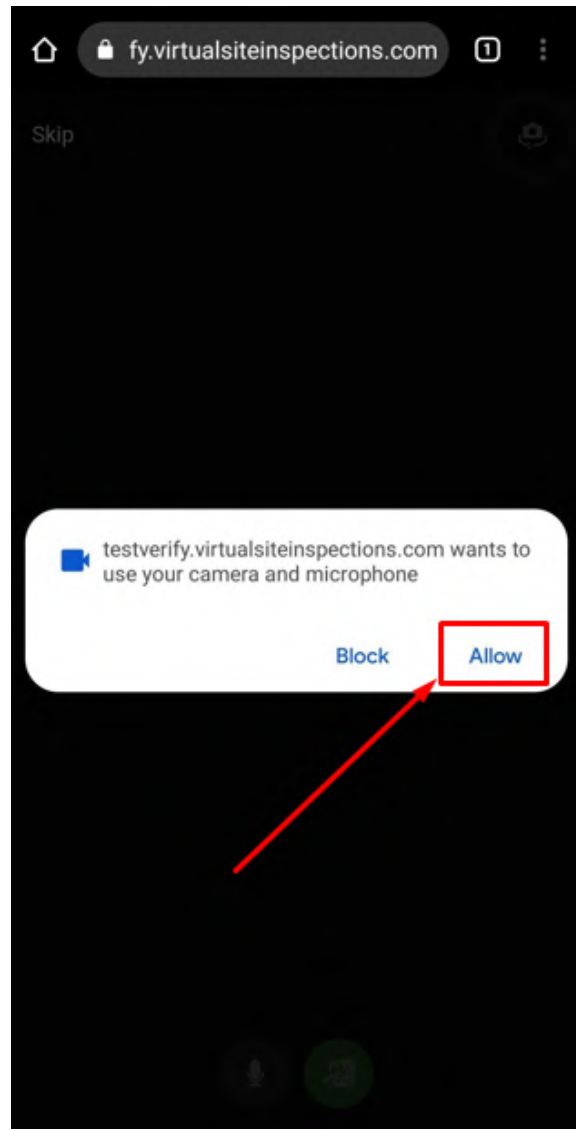
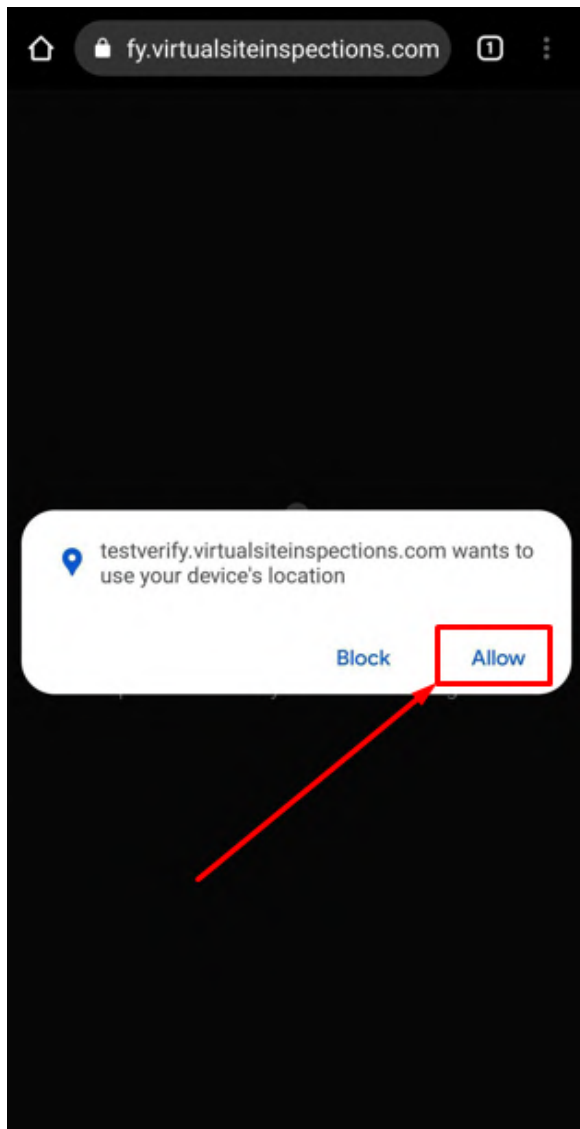


Upon redirection to the aforementioned page, users will encounter an instruction page containing two important directives. Users are required to follow these instructions carefully. The user clicks the "Ok" button for the first instruction, and subsequently, must click on the "Continue" button to proceed with the second instruction.



2. Allow Permissions

After redirection, the browser will prompt the user to grant permissions for Location, Camera, and Microphone access, as these permissions are essential for the inspection process. Please ensure that you allow these permissions by clicking on the confirmation pop-up.

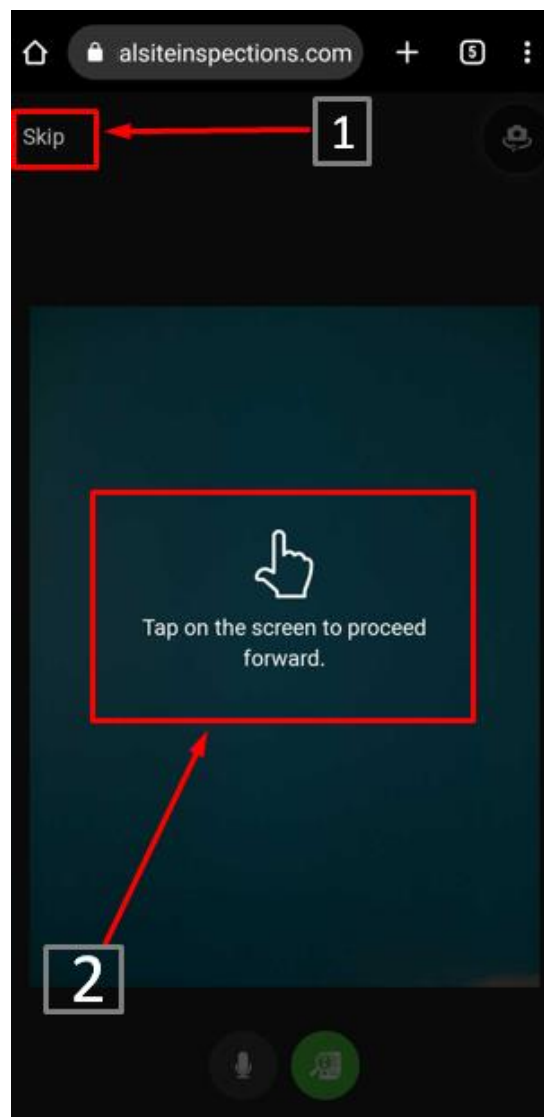


3. Feature Guided Steps

After clicking the "Continue" button, users will be directed to the application's feature tour. Here, users will have two options:

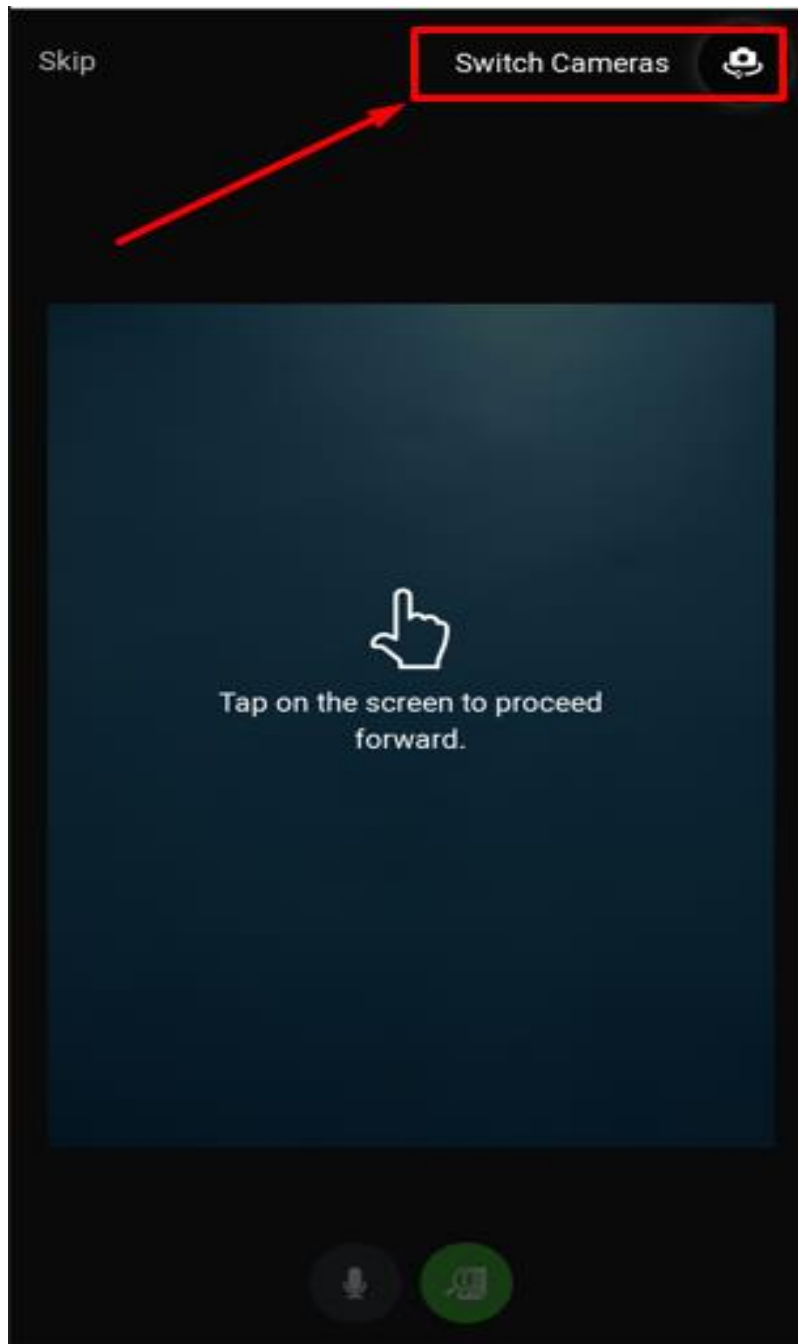
a. **Skip:** Clicking on "Skip" will bypass the tour, and users will not receive any tour messages. They can immediately start using the application's functionalities.

b. **Tour:** Opting for the "Tour" option will guide users through a detailed description of all available buttons and features. Users can click through each step to learn about these features in-depth.



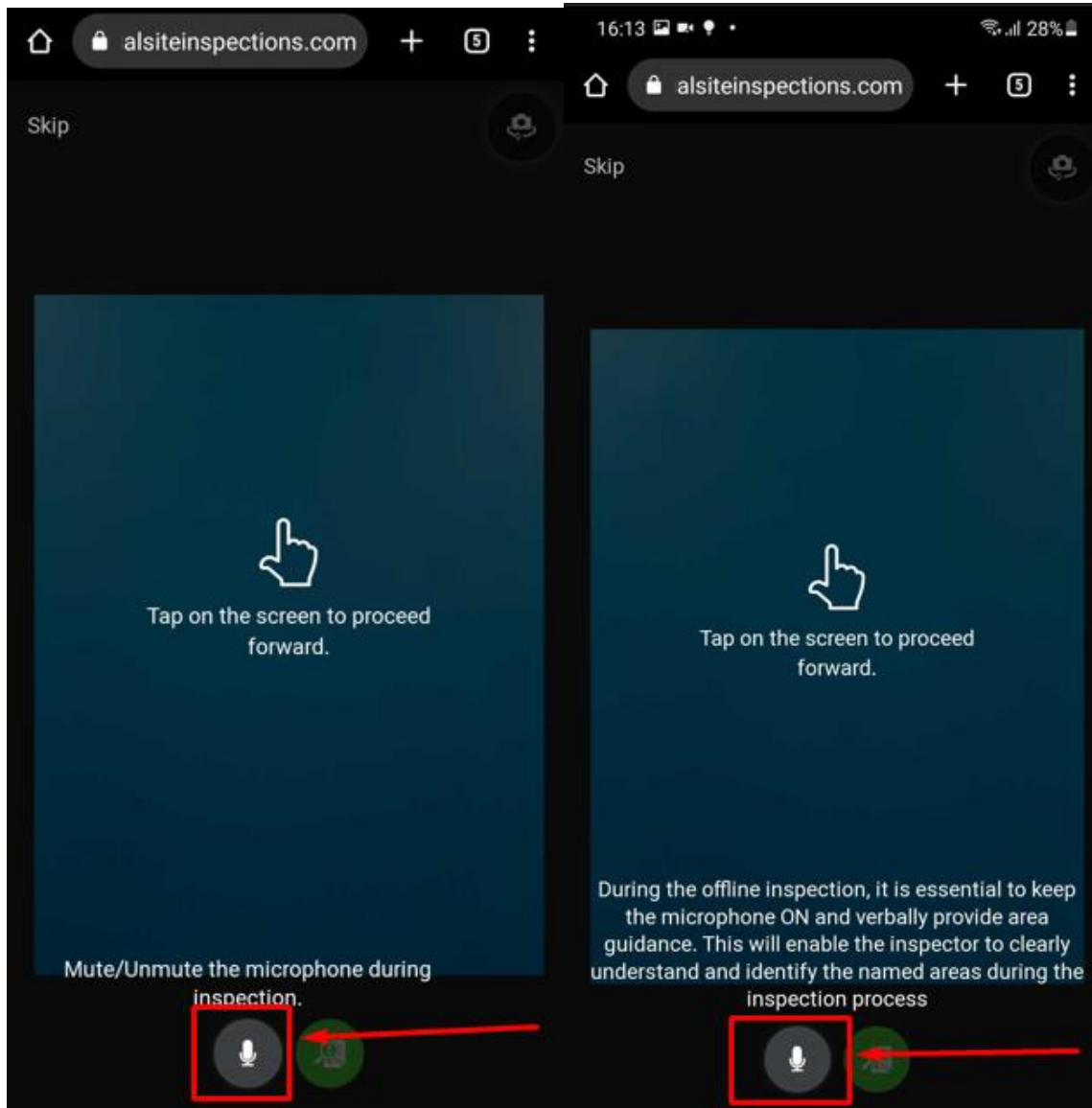
c. Switch camera

Users have the option to switch between the rear and front cameras. The rear camera is set as the default.



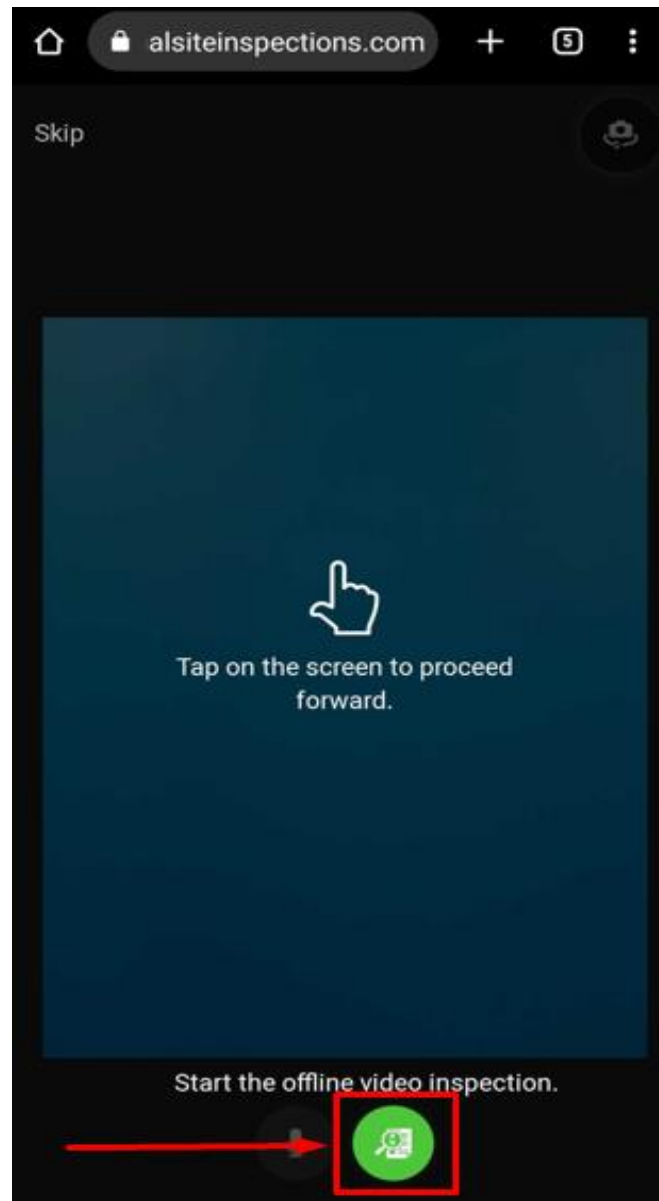
d. Microphone

Users have the option to initiate inspections with the microphone either turned on or off. It is mandatory to keep the microphone on during the inspection. However, if there is excessive background noise or an inappropriate situation, users have the option to disable the microphone.



4. Initiate Offline Inspections

Users must click the green button to initiate an offline inspection. Clicking on the green button will commence video capturing.

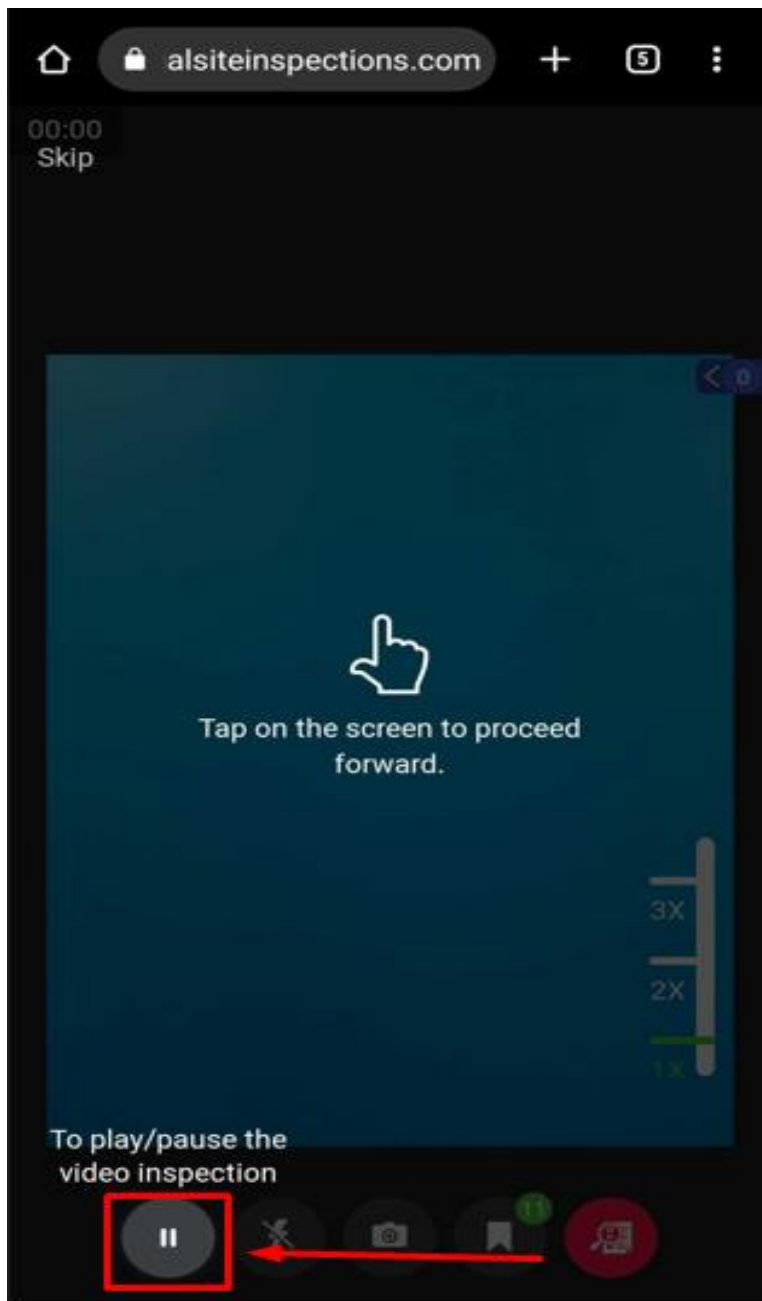


5. Inspection Features

During an offline video inspection, users will have access to several features such as Play/Pause Video, Flash On/Off, Capture Photo, Capture Label Photo, Zoom In/Out, View Photos, and End Inspection.

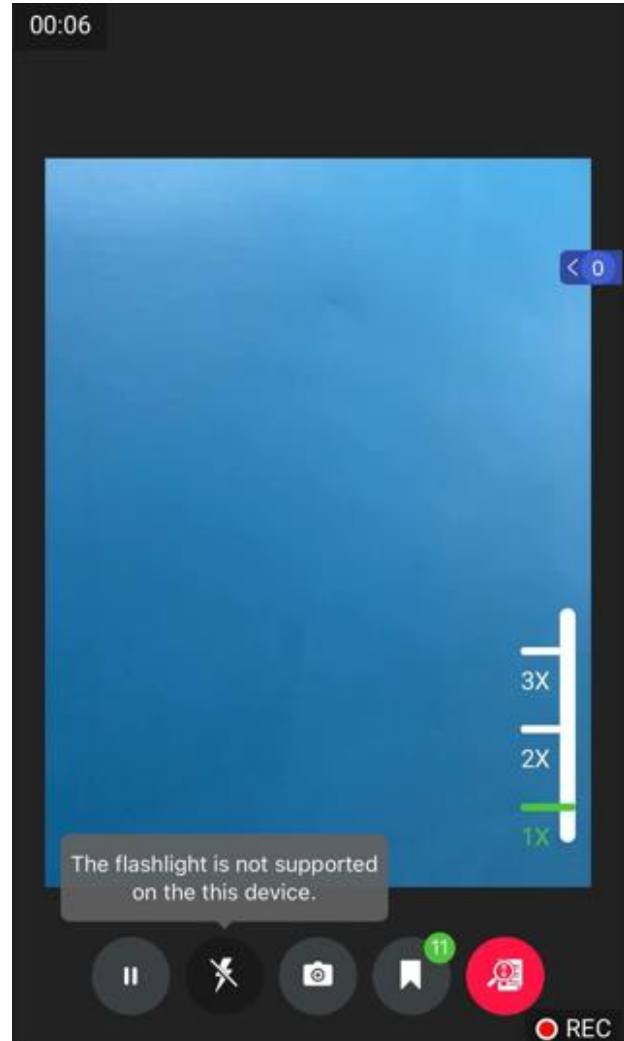
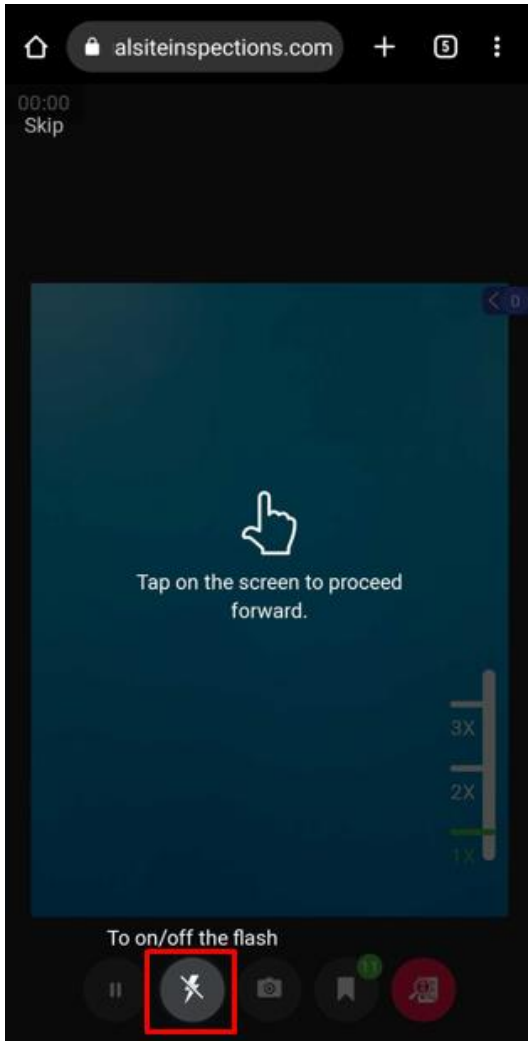
a. Play/Pause Video

Users can play or pause the video at any time.



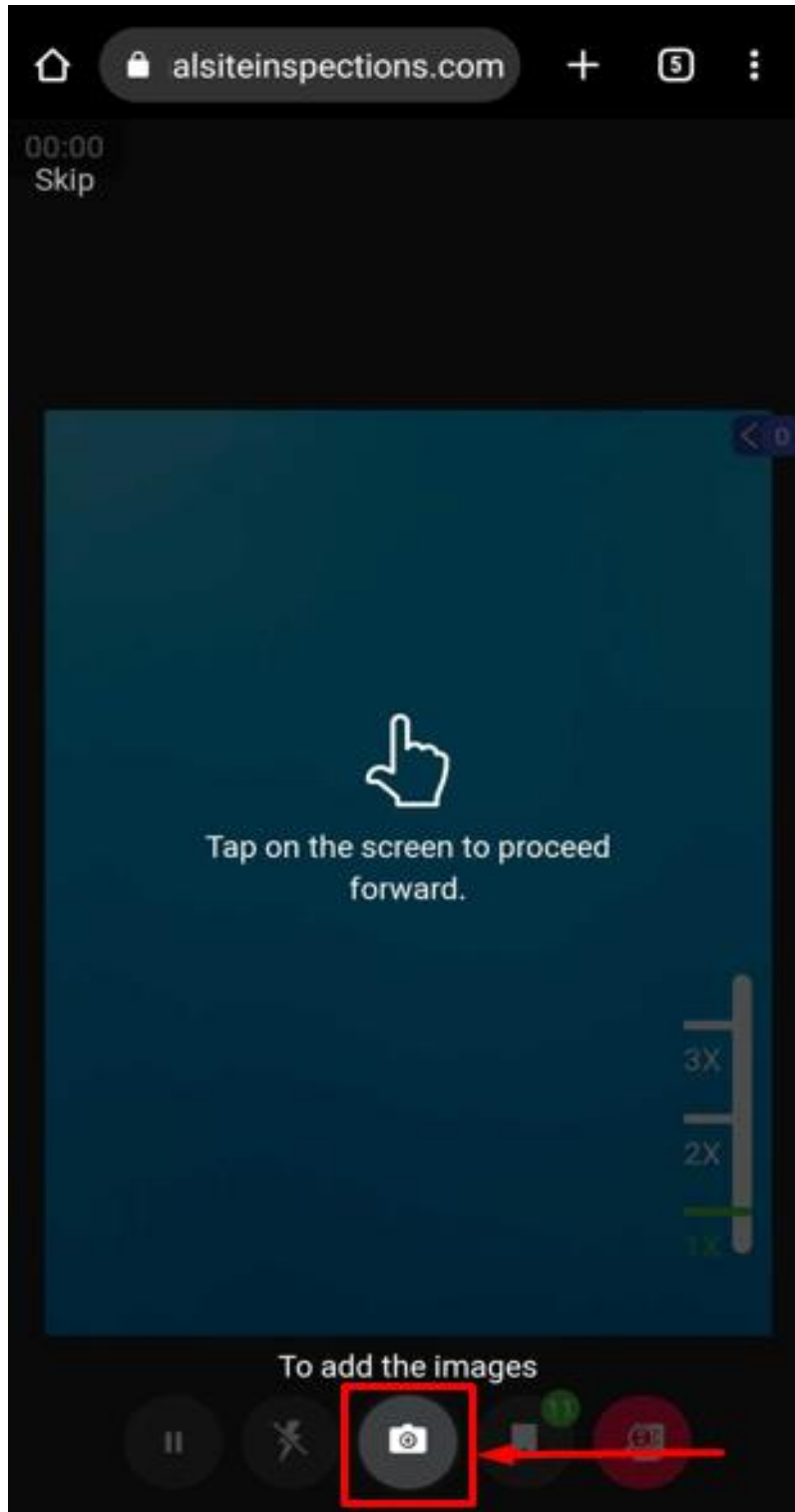
b. Flash On/Off

If the user's browser supports the flash functionality, they can toggle the flash On/Off. Otherwise, a message will be displayed: 'Flashlight is not supported on this device.' Please note that not all iPhone devices support Flash, while some Android devices do.



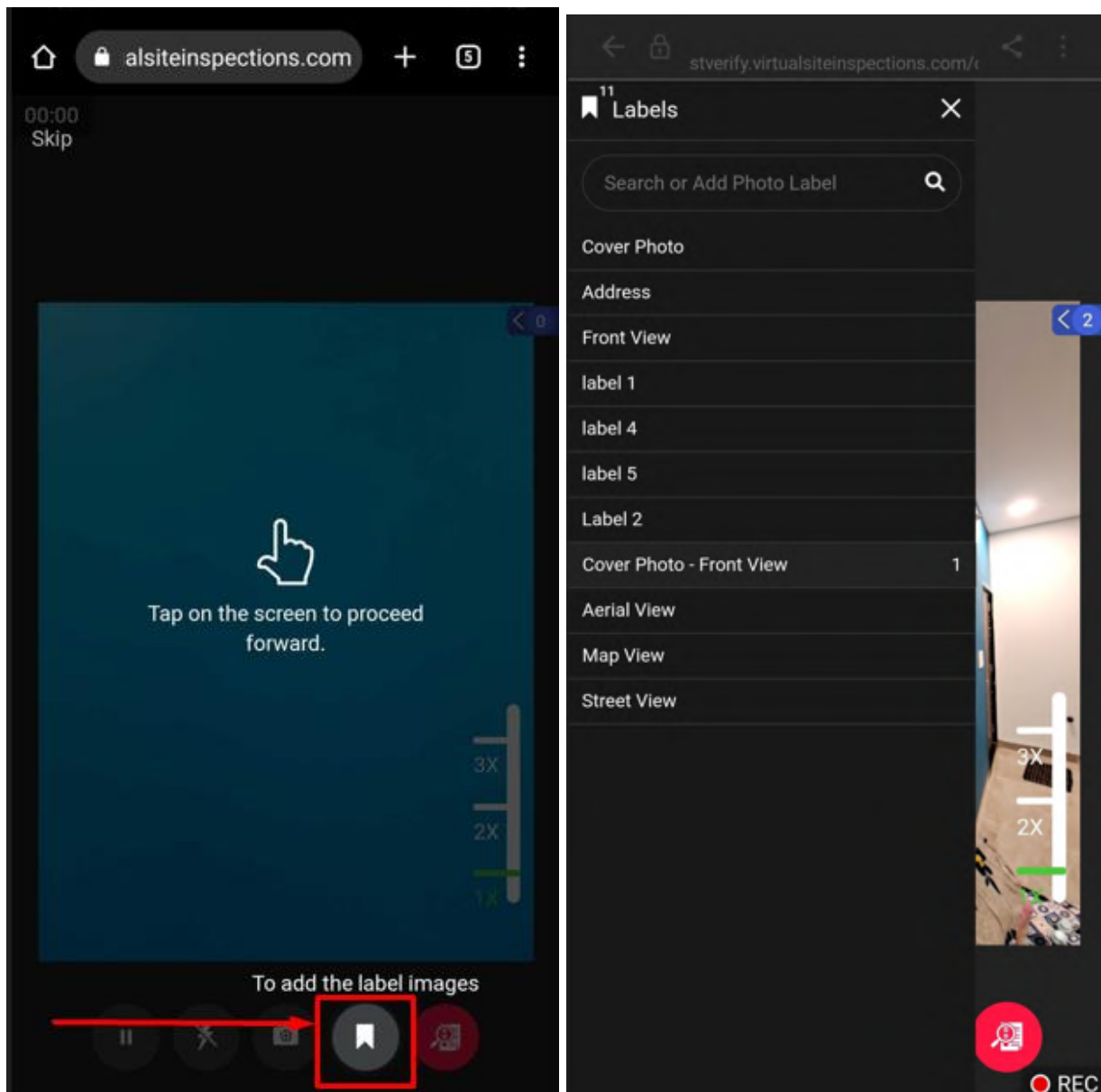
c. Photo Capture

Users can capture as many photos as they want during offline inspection. To capture a photo, simply click on the 'Add Image' button.



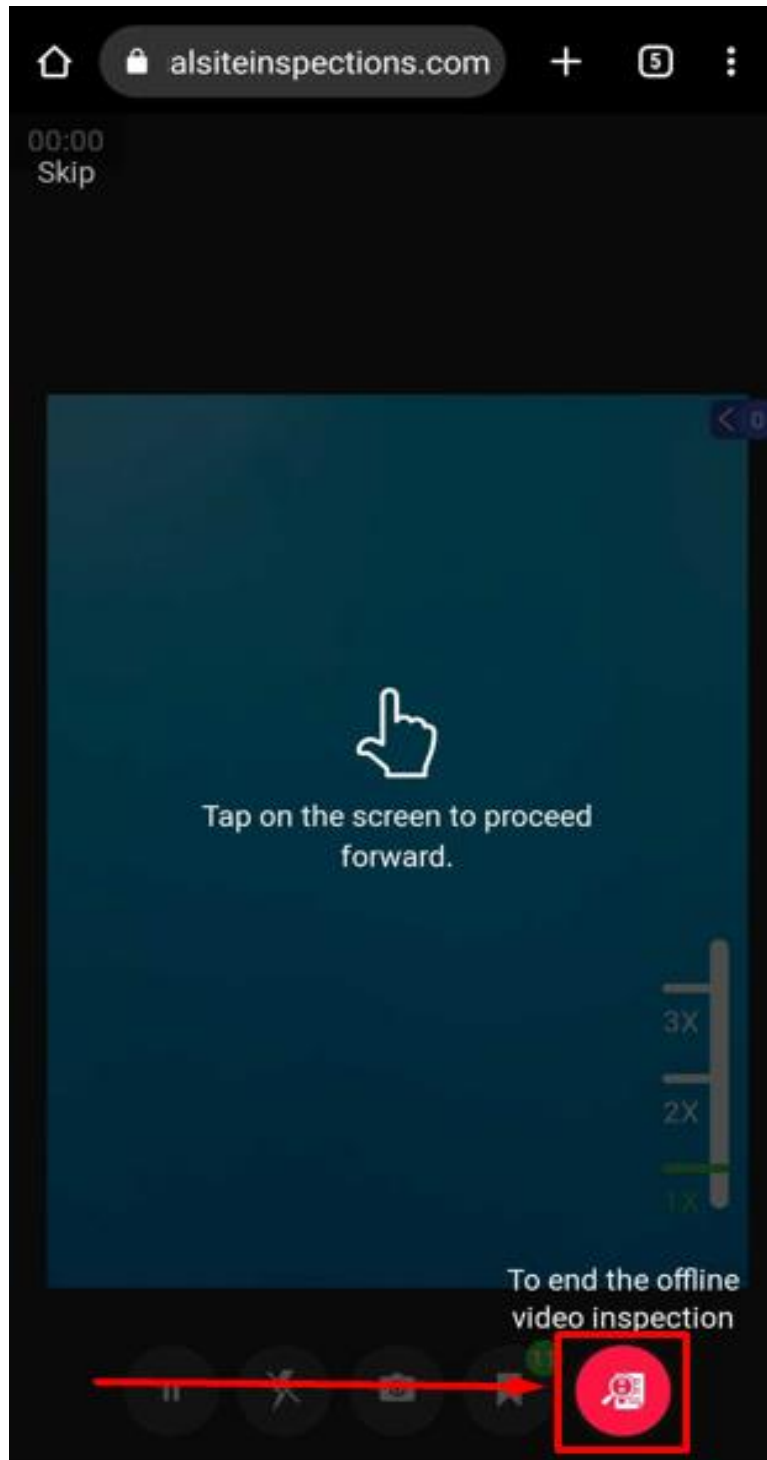
d. Capture Label Photo

During an offline inspection, users can capture as many predefined labelled photos as they want. To capture a labelled photo, click on the 'Add Label Image' button, which will display the left panel (as shown in the screenshots below). Then, select any label from the panel. Photos will be captured with the label name that the user has selected.



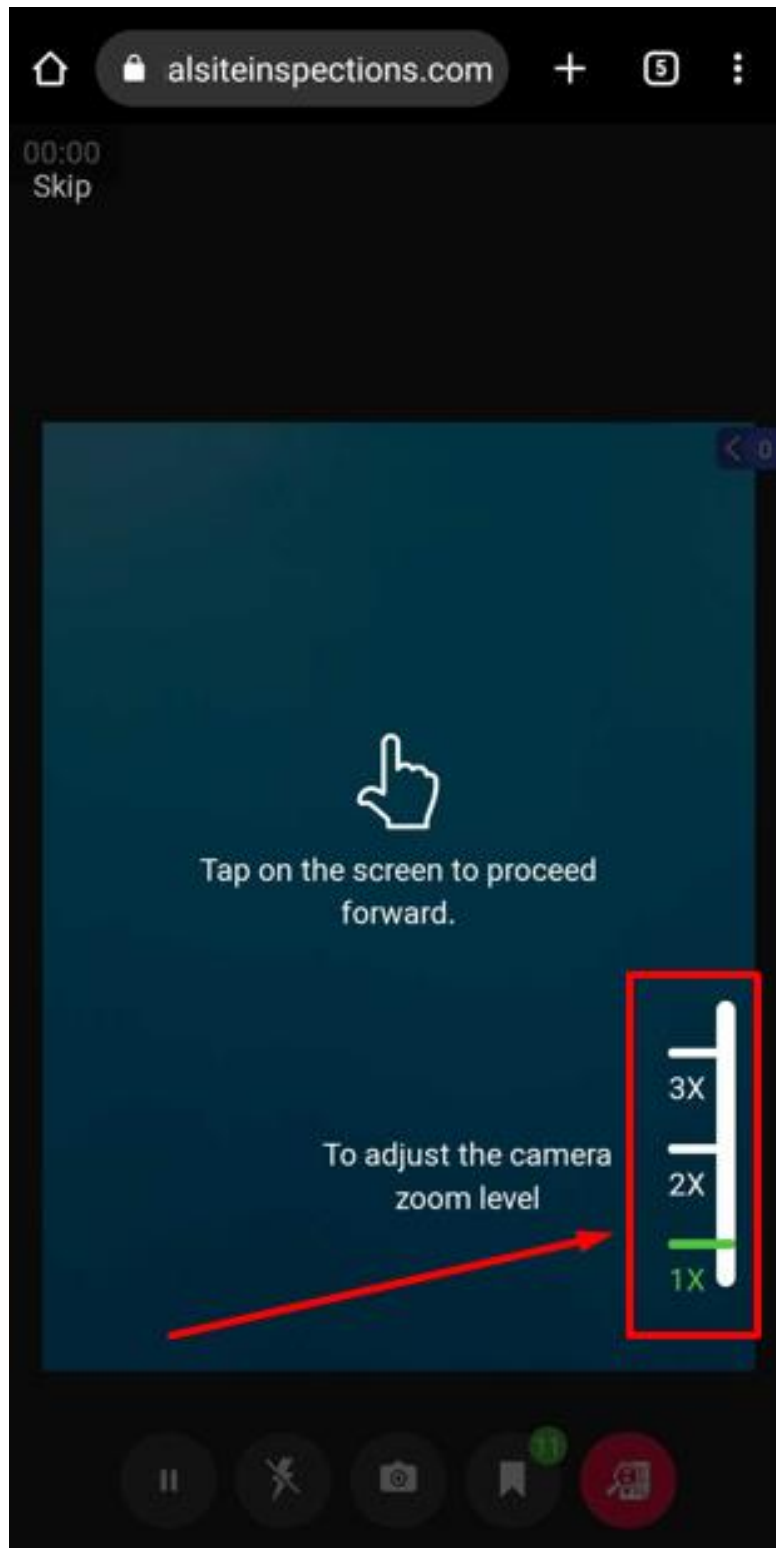
e. End Call

To end the offline video inspection, users click on the 'End Inspection' button highlighted in red in the screenshot below. Once a user has ended the session, they will no longer be able to capture photos.



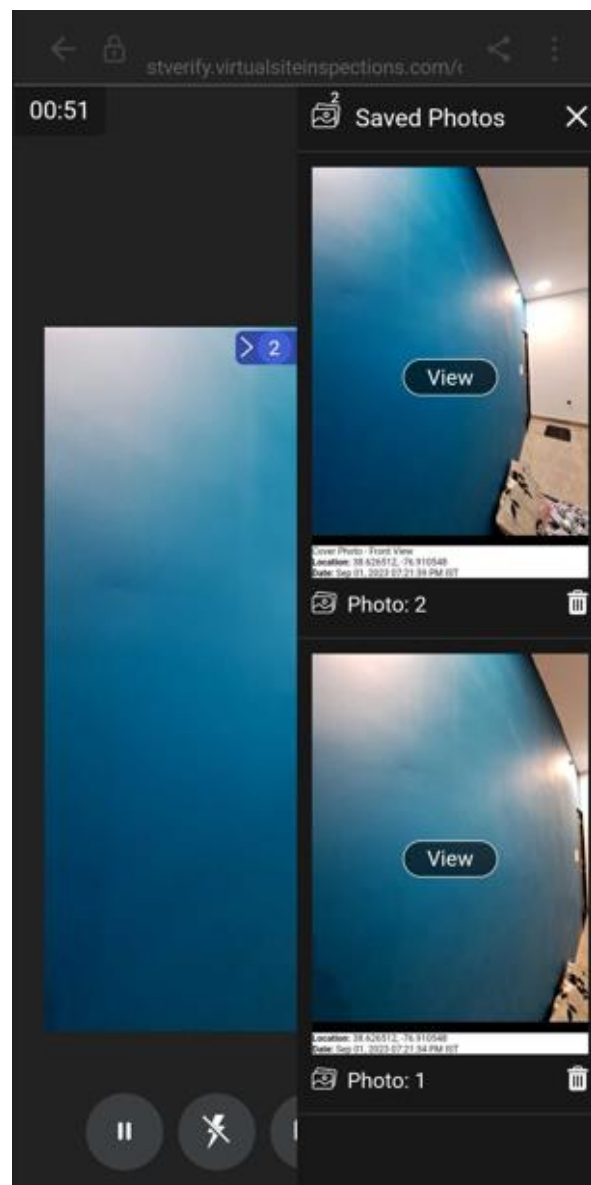
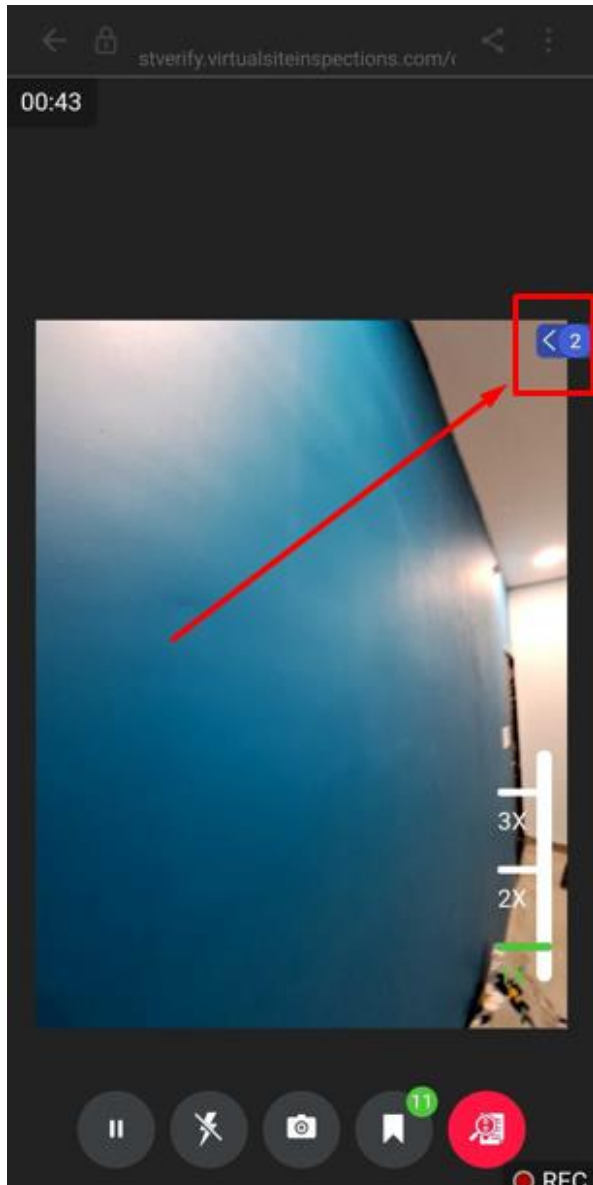
f. Zoom In/Out

Users can select the zoom level to either zoom in or zoom out on the object during the video. There are three available zoom levels: 1x, 2x, and 3x.



g. View Photos/Images

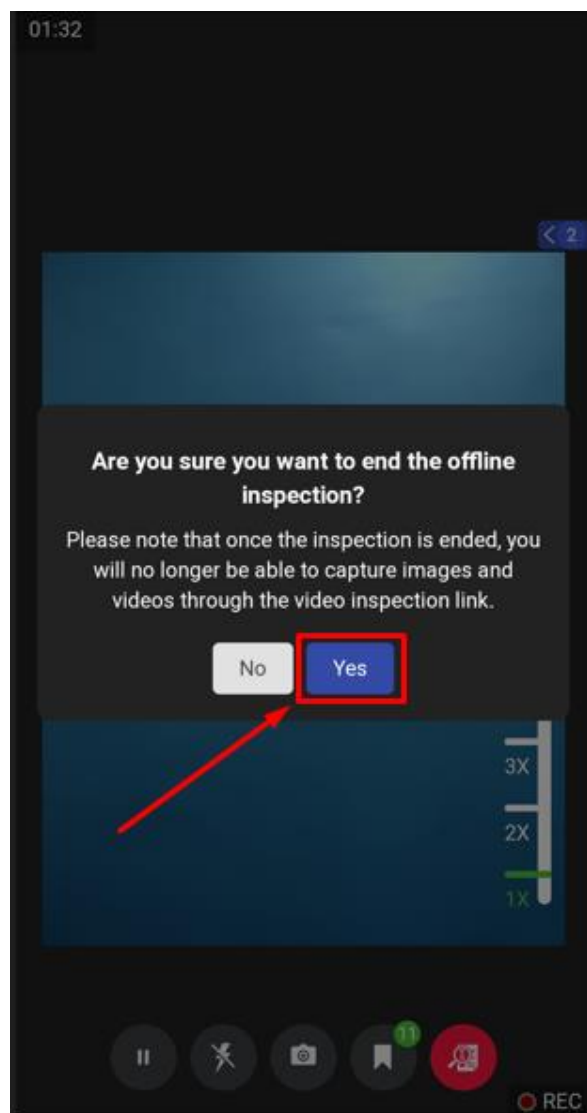
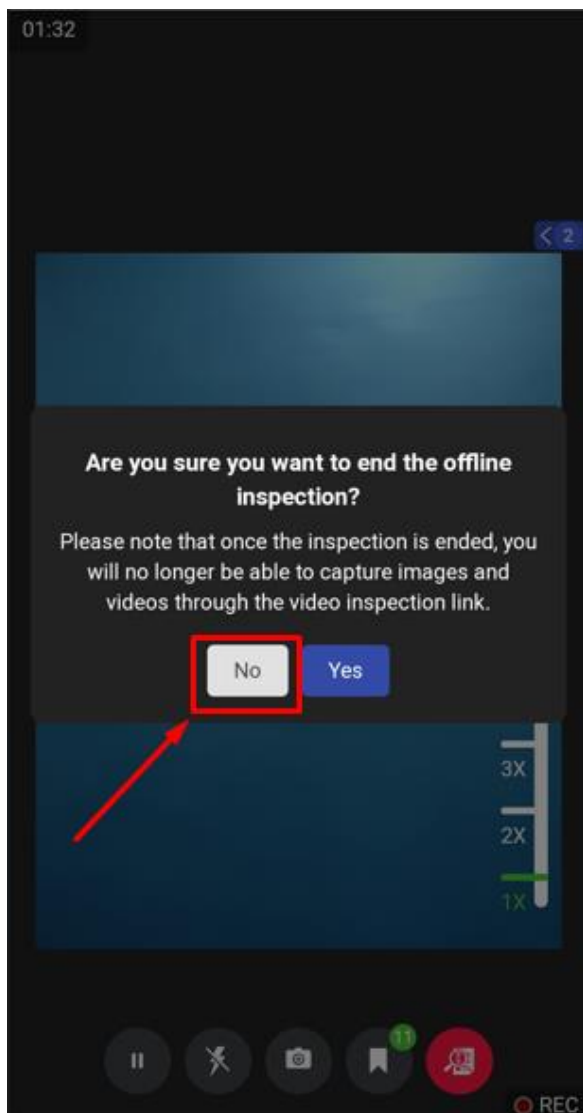
Users can click on the 'View Photos' button to view all the captured images during a video session. This action will open a side panel where users can see all the captured images. To view the images in full size, simply tap on the 'View' button displayed on the individual images.



5. End Video Session

After completing the inspection and capturing all the photos, the user clicks on the 'End Call' button to end the inspection. The user will then see a confirmation pop-up:

- Click 'No' to dismiss the confirmation pop-up and continue with the scanning.
- Click 'Yes' to confirm and proceed to the Preview screen.

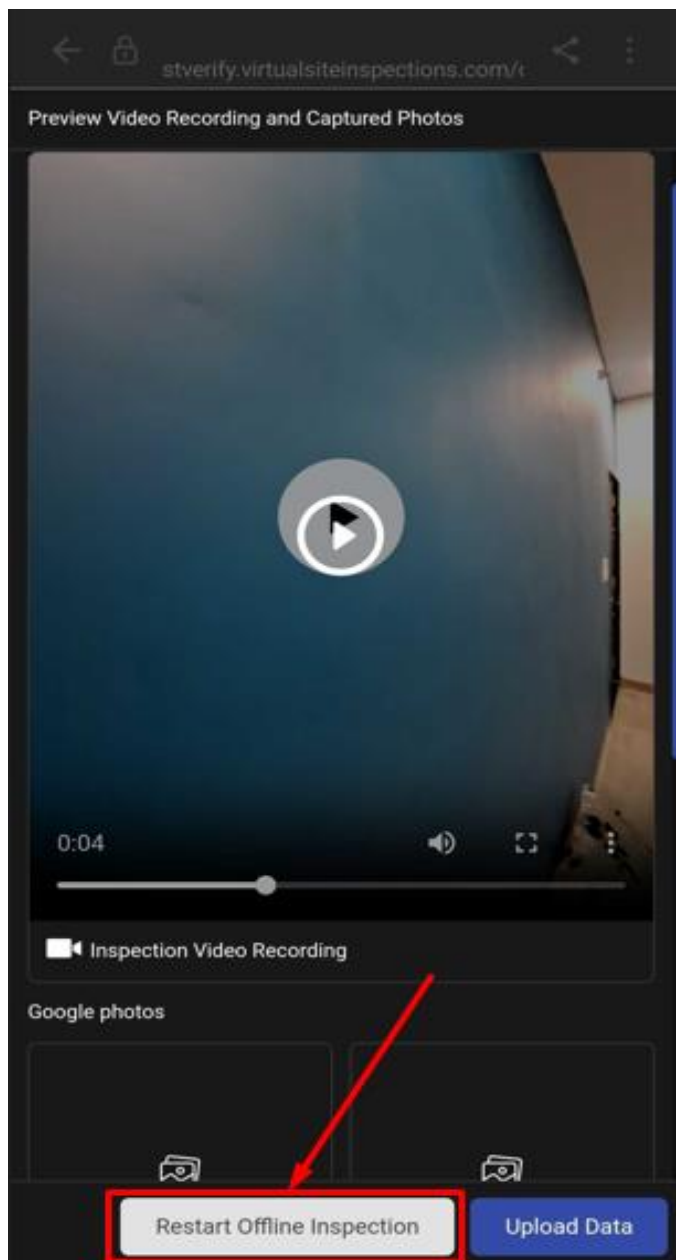


6. Preview Captured Images/Video

After ending the call, the user will be redirected to the Preview Screen, where they can review all the captured images and the call recording. On this screen, the user has the following two options:

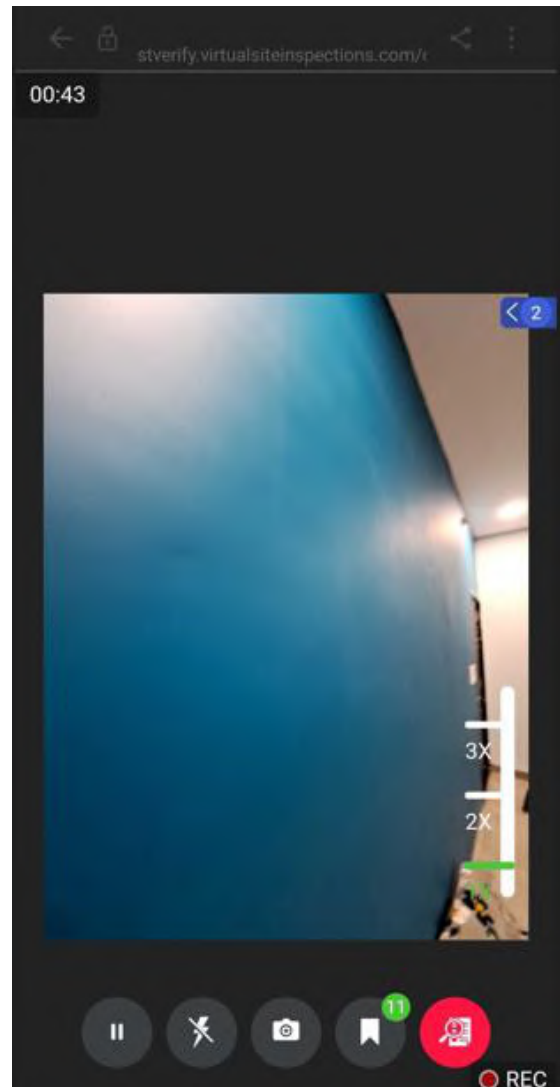
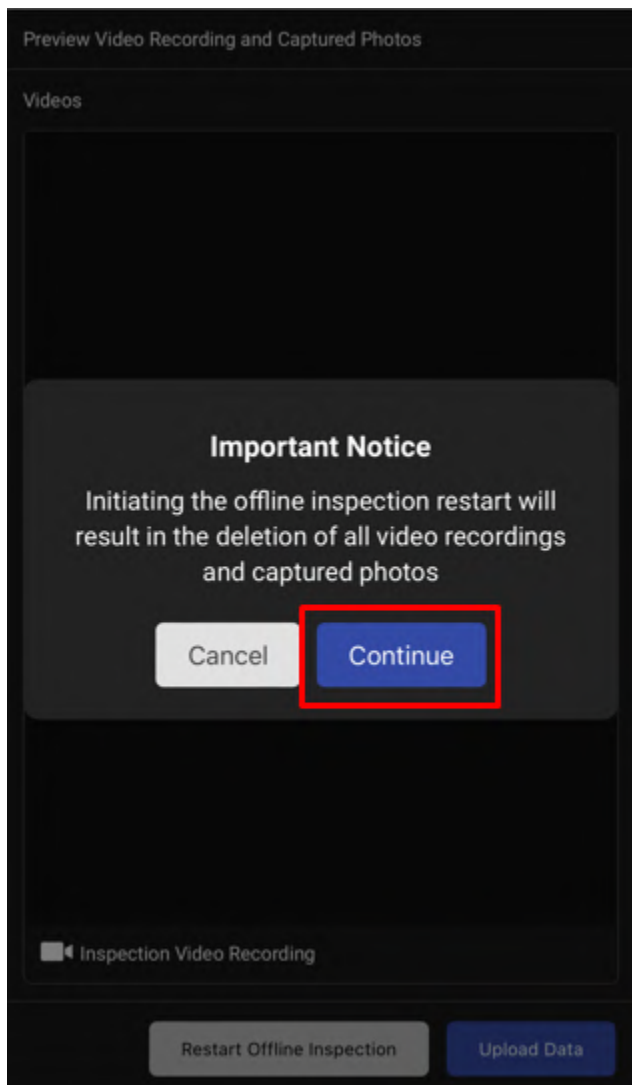
- a. **Restart Offline Inspection:** Choose this option to redo the inspection process.
- b. **Upload Data:** Select this option to proceed with uploading the captured data.

a. Restart Offline Inspection



After clicking on 'Offline Inspection,' a confirmation pop-up will appear with two options.

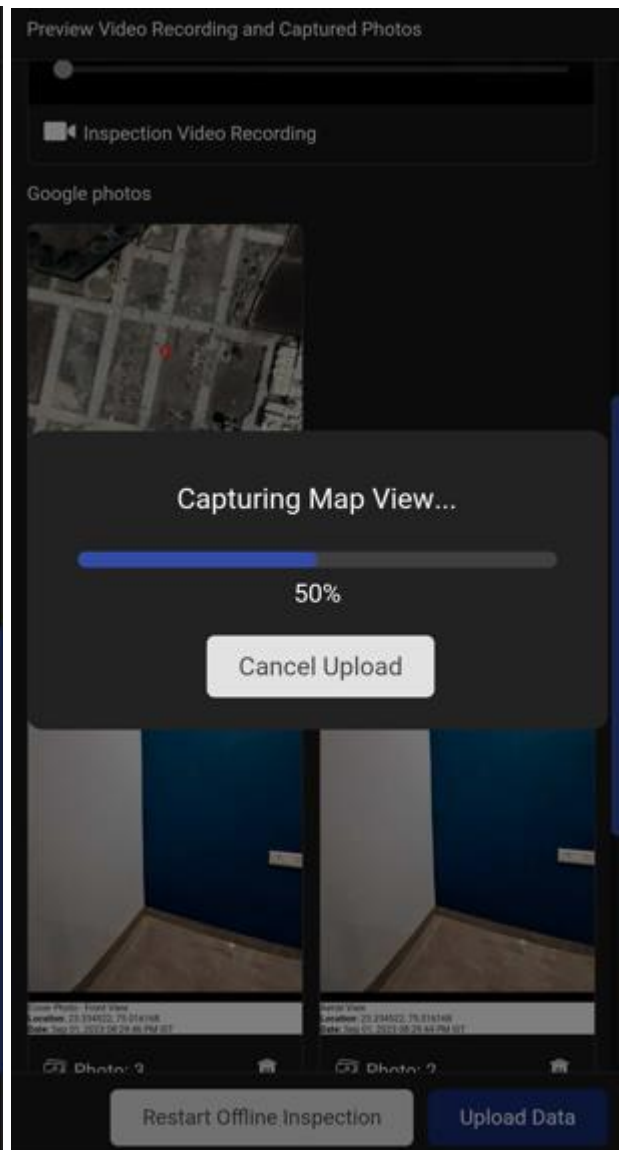
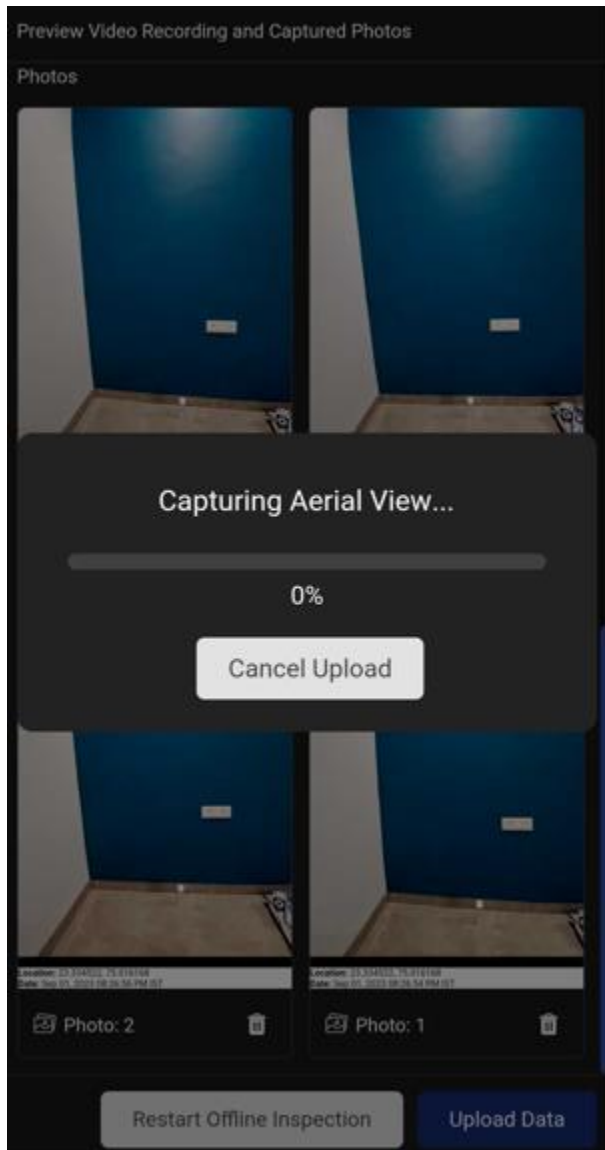
1. **Cancel:** Clicking 'Cancel' will close the pop-up, and the user will remain on the Preview Screen.
2. **Continue:** Clicking 'Continue' will redirect the user to the inspection screen to begin a new offline inspection and old inspection data will be removed or cleared.



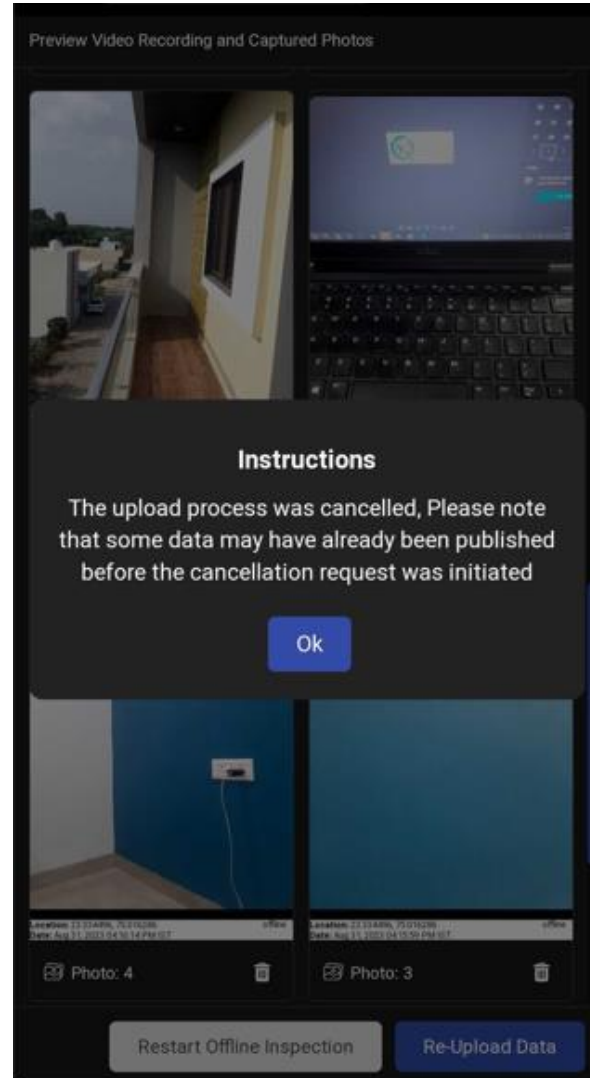
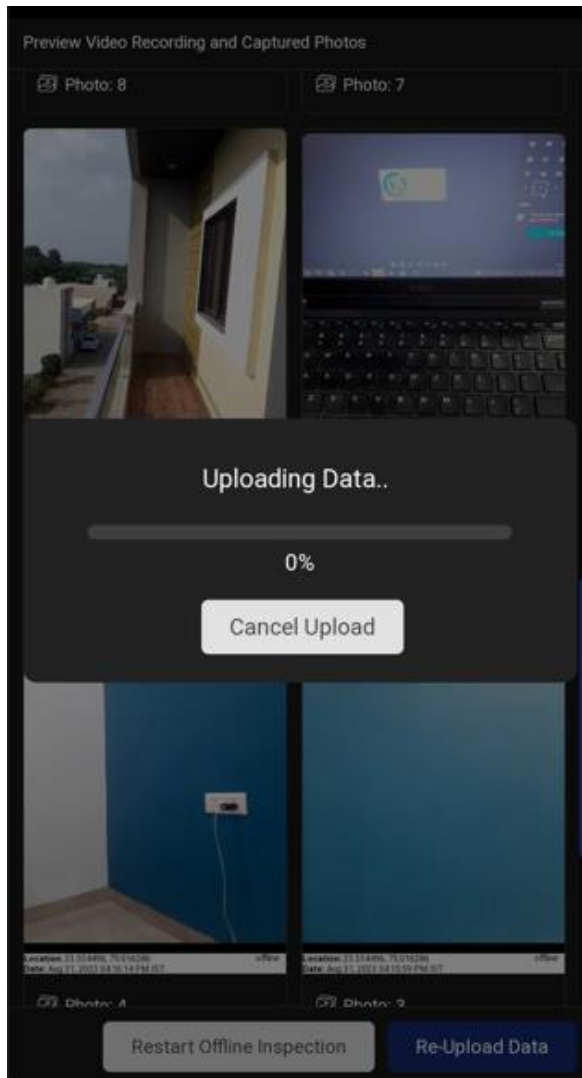
b. Upload Data

After clicking the 'Upload' button, the upload of video and images will start and the user will be presented with a view to monitor the uploading progress.

1. Capturing Map View...
2. Capturing Map View...
3. Uploading Data...

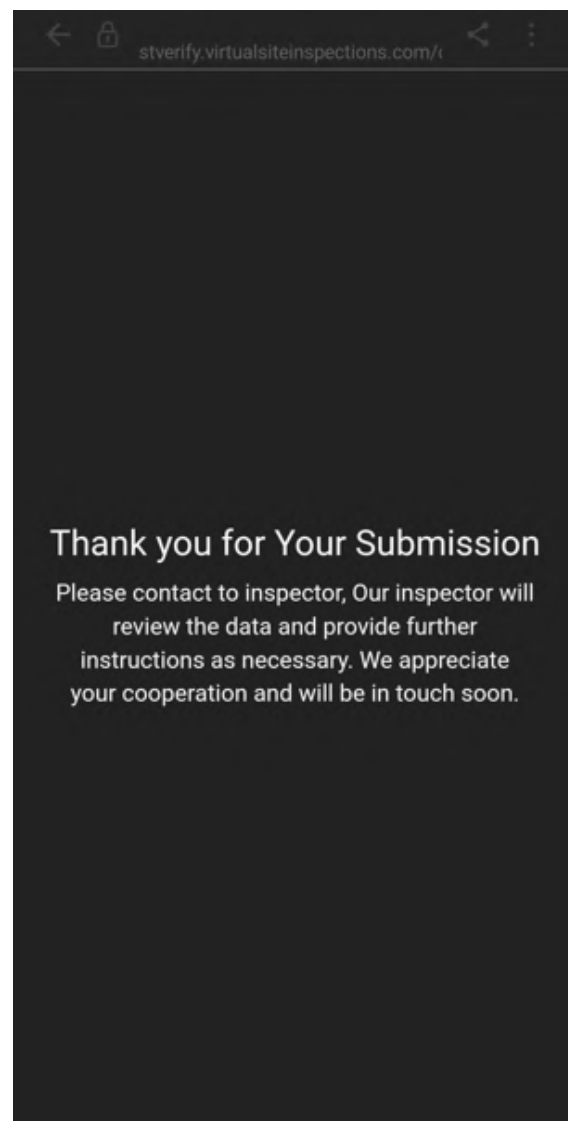
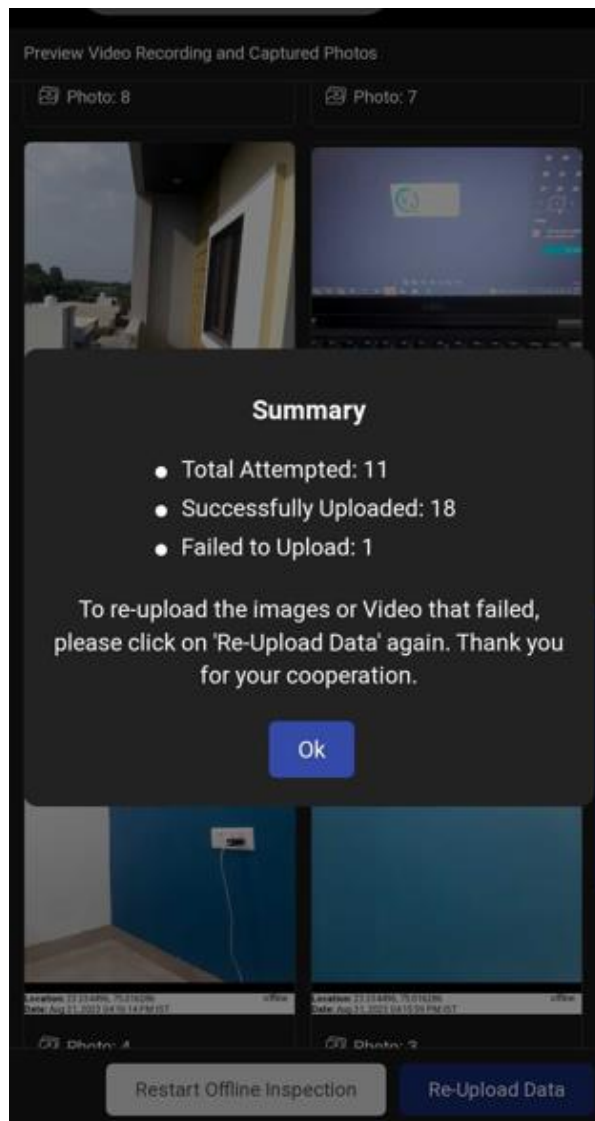


Cancel Upload Data: While uploading the data, the user will have the option to cancel the upload by clicking the 'Cancel Upload' button. If the user chooses to cancel an upload during this process, the upload will be terminated, and the user will receive an instruction pop-up with further guidance.



Upload Failure (Incomplete Upload): If any image or video fails to upload, the user will receive a summary of the uploaded data, indicating which items were successfully uploaded and which items encountered issues.

Successful Upload: If all data is successfully uploaded without any issues, the user will be directed to a "Thank You" screen to acknowledge the successful completion of the upload process.



7. I Already Have Old Inspection Data

If a user attempts to access another offline inspection or the same inspection on the same device on which they previously conducted an inspection, the app will prompt the user with the following options:

- Click 'Yes' to start a new inspection and discard the old data.
- Click 'No' to continue with the previously captured data from the prior inspection, and the user will be redirected to the Preview Screen."

